



USE OF CERTIFICATE, MARKS OF CONFORMITY

Policy No.	TK-QP-004
Effective Date	19.04.2026
Revision No.	00
Dept.	All

1. Introduction

A Certified Organization can make reference to its Certification Status in the Product, Test Report as well as relevant Product Brochure and Promotional Materials.

Certification entitles the Certified Organizations to endorse the relevant document by using the **TAWKEED** Symbol, in accordance with **TAWKEED** Policy. Such endorsed document or Products can enjoy wide acceptance nationally and also internationally.

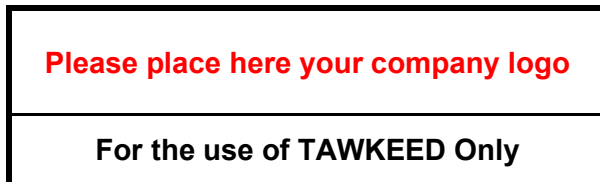
2. Scope

Use of **TAWKEED** Symbol by **TAWKEED** Certified Organization. This document sets out the conditions for the use of **TAWKEED** Symbol and also details **TAWKEED** Policy on any claim of Certification by Certified Organizations apart from the use of **TAWKEED** Symbol.

3. Difference between Logo and Symbol

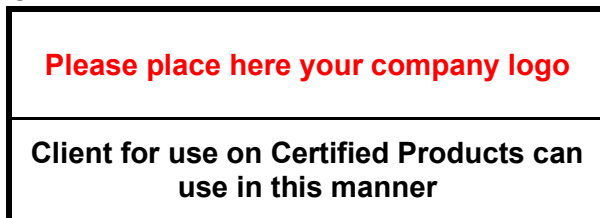
3.1 TAWKEED Logo

Pictorial representation of **TAWKEED Logo** is depicted below, which is to be used by **TAWKEED** only:



3.2 TAWKEED Symbol

Pictorial representation of **TAWKEED Symbol** is depicted below, which is to be used by its Client:



TAWKEED issues the Certificate complies with the requirements of ISO/IEC 17065:2012 along with the Symbol of **TAWKEED** and its Accreditation Body (For use of Symbol of Accreditation Body of **TAWKEED** is based on written approval from **TAWKEED**) to Client for use on Certified Products. **TAWKEED** is the owner of the Certificate and Symbol issued to the Client for use on Certified Products. The Policy for the use of the same is as below.



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3.3 Use of Certificate

Client for use on Certified Products shall use the Certificate as an achievement and can be shown to the Interested Parties. The statement such as “ISO/IEC 17065 Certified Client” cannot be used by Client. This is to be used only for the Certified Products and on the Symbol can be used on the Certified Product itself. It has to be clearly identified for the Certified Scope and cannot be misleading to the Interested Parties.

3.4 Use of Symbol

Client for use on Certified Products either can use only “**TAWKEED**” Symbol or “**TAWKEED**” Symbol along with its Accreditation Body Symbol. Clients cannot use **TAWKEED**'s Accreditation Body Symbol alone. For use of Symbol, please follow the instructions given under 3.2;

Any instances observed or noticed related to misuse of Certificate or Symbol will results in the suspension of the Certificate.

4. Policy

4.1 For use of TAWKEED Symbol

Use of **TAWKEED Symbol** is encouraged on the Product, test report as well as relevant Product brochure and promotional materials issued by **TAWKEED** Certified Products. Narrative reference to accredited status in place of **TAWKEED Symbol** is not acceptable in relevant documents.

TAWKEED Certification is Product specific. The Certification claim shall be related only to the Product covered under the **TAWKEED** scope of Certification, and not with any other similar Products, if any.

5. Instruction for use of Symbol

5.1 The Certified Organization shall have a documented instruction for;

Use of **TAWKEED** Symbol on the Product and relevant means of communication is encouraged and it is the decision of Certified Organization. This is not mandatory to use the Symbol.



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- 5.2** The **TAWKEED Symbol** to be used in such a manner that it should not give any wrong impact to related to coverage of other Products, which are not Certified as well as there should not be any misleading statement, which can give wrong impression to Client s of our Client .
- 5.3** **TAWKEED** Certified Organizations shall not authorize the use of **TAWKEED** Symbol by their Customers, Sub-Contractors, Franchisee or any other third party. It is the Client only, who can use the **TAWKEED** Symbol.
- 5.4** The **TAWKEED** Symbol shall only be used by **TAWKEED** Certified Organizations during the period when it holds valid Product Certification.
- 5.5** While claiming **TAWKEED** Certification, Certified Organization shall use **TAWKEED** Symbol and / or narrative reference to the claim of **TAWKEED** Certification only. Use of any other Symbol or Mark that is not authorized by **TAWKEED**, is not permitted to be used along with **TAWKEED** Symbol. For use of Symbol of Accreditation Body of **TAWKEED**, Client must take permission from the **TAWKEED**; upon approval of permission by **TAWKEED** the Client can use the **TAWKEED** Symbol along with the Accreditation Body of **TAWKEED**. For asking permission, the Client has to send permission in writing in their letter head, with the reason to use the Symbol for accreditation body. **TAWKEED** will give permission to use the Symbol only after review of the request from the Client.
- 5.6** The **TAWKEED** Symbol shall be used by Certified Organization only under the Name and Address, on which it holds valid Certification and for the Certified Products only.
- 5.7** When providing proof of Certification, Certified Organization shall use the Certificate along with the list of Products Certified along with the relevant Standards (i.e., to be presented in full).
- 5.8** **TAWKEED** Symbol shall not be used in such a way as to imply that **TAWKEED** accepts responsibility for performance of successive Products manufactured by Certified Organization. The responsibility related to performance of the Products lies with the Certified Organization only.

6. Situations for not to use “TAWKEED Symbol” and / or TAWKEED Certification status

In the event of Certified Organization being placed under Suspension / Withdrawal / Expiry of Certification, the Certified Organization shall immediately cease to use of "TAWKEED Symbol" on the Products as well as promotional materials or any other; or any claim of Certification; and shall cease



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publishing and/or distribution of documents (including advertisement, website, letter head etc.) containing the “**TAWKEED** Symbol” or reference to **TAWKEED** Certification.

7. Situations for not to use “**TAWKEED** Symbol” and / or **TAWKEED** Certification status

- 7.1** Any false claim of Product Certification in the form of use of **TAWKEED** Symbol on the other Non-Certified Products or any claims of other means will be treated as misuse of **TAWKEED** Certification and adverse decision related to temporary suspension of 3 months will be imposed on the Certified Client and the same will be displayed on the **TAWKEED** web site under the list of suspended Client with the reason for suspension. Client has to take Corrective Action on the suspension notice within 30 days and close the issue. The Certificate may be withdrawn or may be Scope of Certificate may be reduced if either actions taken are not satisfactory or actions are not submitted within 30 days.
- 7.2** In case a Certified Organization is found to be violating the instructions for use of Symbol, or misusing the same, adverse action will be initiated as per the details given as above.

Signature: